

Case Study – ISO9001 & ISO14001



“Since 2002 the assistance and guidance provided by RKMS has proved invaluable in Concept Chemicals achieving accreditation for ISO9001 / 14001 and maintaining both ISO standards. This has resulted in a good working relationship between both companies “

Cheryl Rowlinson – Quality Manager

ISO Team

John Keen - RKMS
Paul Bullivant - RKMS
Cheryl Rowlinson – Concept Chemicals
Peter Elms – Concept Chemicals

Project Objectives

Implementation and maintenance of ISO9001 & ISO14001 management system. RKMS initially assisted the client to obtain certification to ISO9001 and subsequently achieve ISO14001 environmental management certification.

Background

The Concept Systemised Programme, acclaimed worldwide, is chosen by motor manufacturers, vehicle import centres, car valeting companies, franchise car dealerships, bodyshops, commercial vehicle /transport companies, coach, bus and train operators, aircraft maintenance and all sectors where speed, performance and total image count for everything.

Assistance Provided

RKMS assessed activities against the requirements of the standards and developed procedures around the way the company operated. An action plan was developed and agreed by both parties, this action plan was implemented and reviewed during frequent support visits, once certification was achieved the company requested that RKMS continue to provide regular support and guidance to maintain certification to the standards.

Outcomes

Concept Chemicals achieved both standards at the first attempt and have retained RKMS as their external resource to assist in maintaining the management system, this relationship has continued since 2002. RKMS perform internal audits and facilitate management review meetings as well as assist with corrective actions and improvements where identified.



RKMS have over 20 years experience in risk and compliance other services include, business improvement/lean management, environmental health & safety support and ISO standards implementation

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